

Description

Our Site Survey services focus on evaluating computing environments, support operations, customer monitoring systems, and current and future networking needs as they affect the performance of current and planned networking infrastructures. Site Surveys concentrate on identifying systems configurations for each surveyed location and include high-level schematics and/or diagrams of the environment. The service is organized according to customer location with appropriate descriptions of customer contacts and networking facilities; all hardware systems including type and quantity, operating systems, and network operating systems; topologies, bridges, routers, server subsystems and associated organizations; WAN links and types; required gateways; PC applications, customer written applications and databases, and most network applications, e.g. email, protocol sets, analyzers, LAN segments, network management systems, and any integrated voice, data, and/or video applications or systems.

In addition, we provide details of the internal support organizations and any external resources used for normal computing support functions. This includes an organizational chart with descriptions of names, and number of staff and titles. In addition, we describe the support systems and include sample reports and access for the systems. Internal billing for MIS services is described at a high level. Network and system availability targets, special departmental considerations, method of support call flows, including response time targets, necessary monitoring systems and identification of input / output requirements for same, and vendor management processes are also defined.

Features and Benefits

nGran™ Site Surveys provide:

- Comprehensive listing of system and WAN/LAN components
- Overview of staffing and operations
- Identification of current system and network monitors
- Review of change management procedures used to track and measure system and network performance

Service Provider of Choice

nGran™ supports current and emerging standards for client / server technologies. We employ qualified experts with extensive backgrounds in building and managing client/server systems and networking environments. We use industry best practices and state-of-the-art tools to find and correct the most intractable data networking problems.

Other Services Available

nGran™ offers a complete suite of network and security services. Related network services include *Network Audits, Secure Network Design, Enterprise Network Planning, Network Test & Validation, Network Integrity Reviews System & Network Tuning*, and other consulting services, as required.

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